

# KPS CONSULTING

“Building an Access Bridge in Technology and Telecommunications”

3508 Albemarle Street, NW

Washington, DC 20008

202.641.3849

[kpsconsulting@starpower.net](mailto:kpsconsulting@starpower.net)

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May 4, 2005

By electronic filing:

Marlene Dortch

Secretary

Federal Communications Commission

445 12<sup>th</sup> Street, SW

Washington, DC 20554

Re: **Ex Parte Presentation**

CG Docket No. 03-123

Dear Ms. Dortch:

On May 4, 2005, the undersigned met with Monica Desai, Chief of the Consumer and Governmental Affairs Bureau (CGB), to discuss the following matters concerning the FCC's handling of disability access issues:

- Concerns about VRS interoperability. Focus was on VRS being a federally administered program, access to emergency services, problems with multiple devices, the likelihood that VRS will become a monopoly service, and the need for functional equivalency under the ADA.
- Concerns about the new VRS rate. Focus was on the need for a level playing field among all providers – the need for a speed of answer standard that provides functional equivalency for consumers.
- Problems with the way that the current TRS structure is set up, with non-carriers providing relay services through state programs, without any real oversight.
- Concerns about reimbursing Spanish-to-ASL VRS and video mail, as already reflected by comments provided by CSD in the TRS record (no new arguments made).

Sincerely,

/s/

Karen Peltz Strauss